



From: Office of the Mayor:

Latoya Hunter Hayes, Director of Communications & Media Relations

Office of the Mayor | lhunter@city.cleveland.oh.us
(216) 664-4303

Jennifer Ciaccia, Senior Public Information Officer
Dept. of Public Safety | jciaccia2@city.cleveland.oh.us
(216) 857-1394

Nancy Kelsey, Social Media & Digital Communications Manager | nkelsey@city.cleveland.oh.us
(216) 664-3691

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City of Cleveland Provides General Updates on Coronavirus (COVID-19) Protocols -Update #17

CLEVELAND – In accordance with Mayor Frank G. Jackson’s Proclamation of Civil Emergency, the City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). [Click here to view the mayor’s declaration](#). As a reminder, the State of Ohio’s stay-at-home order will remain in effect until 11:59 p.m. on April 6, 2020. [**It is important to read the order in entirety.**](#)

“Today, the Ohio Department of Health estimated that at our peak, Ohio may see 6,000-8,000 cases per day. The science shows that most will recover, but some people will not. This is an ominous picture and we need everyone’s help to save lives and protect those who are most vulnerable. As I’ve said, keep social distance and stay at home.”

During this time, essential services such as Police, Fire, EMS, waste collection and Utilities are fully operational. There are still limited hours for the public to access some City buildings like City Hall for [limited services](#) and the City has moved to an essential workforce until further notice.

[View a special video message from Mayor Jackson.](#)

Eleven New Cases of COVID-19 in Cleveland

In order to protect the individuals' privacy, the Cleveland Department of Public Health will not be releasing any additional demographic information related to these new cases.

The Cleveland Department of Public Health (CDPH) today has been notified of 11 more confirmed test results for coronavirus (COVID-19) in residents of the city. This brings the total to 61 confirmed cases. The new cases include males and females, whose ages range from 20's to 80's. CDPH is working to identify any close contacts of these residents who would require testing or monitoring for symptoms of COVID-19.

As of today, there have been more than 82,000 confirmed cases and 1,000 deaths related to COVID-19 in the United States.

Application Deadline Extended for Mayor Frank G. Jackson Scholarship Program

Applications for the Mayor Frank G. Jackson Scholarship Program are open now through April 20, 2020. To learn more and to apply, visit: www.city.cleveland.oh.us/node/164463. The Mayor Frank G. Jackson Scholarship Program was created by the City of Cleveland in 2007 to provide scholarship funds to the following individuals: City employees; Dependents of City employees; High school seniors graduating from the Cleveland Metropolitan School District; High school seniors in the Youth Development Program or involved with the City of Cleveland Department of Recreation

The program provides scholarships of \$1,000 per year for up to four years. Selected scholarship recipients must be a full-time (minimum 12 credit hours each term) student at a four-year, public or private, not-for-profit higher education institution. Scholarships are renewable for up to three additional years from the first awarded academic year. To be eligible for renewal of the scholarship, students must maintain a 2.5 cumulative GPA and full-time status.

The City of Cleveland's Mayor Frank G. Jackson Scholarship program is administered through [College Now Greater Cleveland](#). For questions about the scholarship applications, please contact College Now Greater Cleveland at 216-635-0324.

Highland Park Golf Course

Highland Park Golf Course is closed until further notice. This is part of an effort to protect patrons, employees and the community from the impact and the spread of the coronavirus.

Department of Public Utilities

As a reminder, the drinking water is safe. While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water customers can make payments and manage their account at myclevelandwater.com, by calling (216) 664-3130.

Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside. Please include name and account number along with payment. Multiple accounts must be on separate checks.

To date:

- CPP has reconnected 61 total customers
- CWD has reconnected 532 total customers

State Guidelines

- View and download the [Director's Order](#) and [FAQ sheet](#) from the governor's office with additional information on the stay-at-home order. **It is important to read the order in entirety.**
- Essential businesses: [The State of Ohio has released guidance for essential businesses during this time. Click here to view the information.](#)
- Together Ohio - Every Ohioan has a part to play in helping to save lives. For many, this will mean staying at home. For others it will mean taking care of the most vulnerable among us or providing healthcare, [food](#), education, information, or the things we need to stay safe at home. If you are interested in helping your fellow Ohioans, please email together@governor.ohio.gov. [Click here for additional info.](#)

Code Red

Sign up for CodeRED alerts to receive calls and emails from the administration with important info regarding Coronavirus.

- To sign up online, visit <https://bit.ly/CLECodeRED>
- Get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores
- Seniors who need assistance signing up are welcome to call the Department of Aging at 216-664-4383 for periodic phone call messaging

Sanitization Reminder

The City continues to thoroughly sanitize all city facilities and equipment. View previous releases below for information on cleaning and sanitization policies.

Previous COVID-19 Updates from the City of Cleveland

- [Update #1](#) – March 6, 2020
- [Update #2:](#) - March 11, 2020
- [Update #3](#) – March 12, 2020
- [Update #4](#) – March 13, 2020

- [Update #5](#) – March 14, 2020
- [Update #6](#) – March 15, 2020
- [Update #7](#) – March 16, 2020
- [Update # 8](#) –March 17, 2020
- [Update # 9](#) –March 18, 2020
- [Update#10](#) –March 19, 2020
- [Update #11](#) - March 20, 2020
- [Update # 12](#) -March 21, 2020
- [Update #13](#) –March 22, 2020
- [Update #14](#) –March 23, 2020
- [Update #15](#) –March 24, 2020
- [Update #16](#) – March 25, 2020

For more information about COVID-19, visit the following links:

- www.cdc.gov/coronavirus
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.

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